

To Parents/Guardians

(Students travelling of MTC Urban Services to Schools)

As you may be aware current urban services in Mackay will change on the 28 November 2016 and the new TransLink branded network will commence.

As part of the change to our TransLink branded network for Mackay, there are numerous changes to routes across our region. Passengers currently using the urban network to get to and/or from schools within the region, may find their travel options have changed.

As part of the TransLink branded services, there will no longer be any 'school diversions' (services that stop directly at school gates) at school times (am or pm). However, there are regular stops located near schools on the new bus routes. This means that student passengers will need to walk to the closest stop on the route in order to utilize services.

The current school services will remain the same at this time.

If you are unsure about the changes, and how they will affect you, please see below for the services that will change:

Current Route	Schools on Route	TransLink Routes (28 <sup>th</sup> Nov 16)
Route 1 (East)	Victoria Park SS	Route 302 (Shakespeare Street)
Route 2 (West)	Nil	Route 300
Route 3 (South)	Mackay High / Mercy College	Route 303 (Penn St, near MSHS)
Route 4 / 4A (Slade Point)	St Patrick's College	Route 305
Route 5 (Andergrove)	Mackay North High	Route 300 (High Street)
Route 5 (Andergrove)	Pioneer High School	Route 300 (Bedford Road)
Route 5 (Andergrove)	Mackay Christian College	Route 300 (Glenpark Street)
Route 6 (Beaconsfield)	Pioneer High	Route 301 (Bedford Road)
Route 6 (Beaconsfield)	Whitsunday Anglican School	Route 301 (Celeber Drive)
Route 8 (Glenella)	Emmanuel / Holy Spirit Colleges	Route 306 (Tolcher Street)
Route 12 (Harbour)	St Patrick's College	Route 304

From 28 November, student passengers will be able to use the new routes (above) for travel. If they are connecting to other services, the TransLink Journey Planner App will assist in planning travel. When using the Journey Planner, make sure the date selected is on or after the 28 November 2016.

For more information please download MyTransLink app, visit [translinl.com.au/mackay](http://translinl.com.au/mackay) or call 13 12 30 anytime.

Thank you.

Kind regards,



Reagon Forsyth  
CEO